



## HOME HEALTH AND HOME INFUSION SERVICES

Thank you for trusting your care to Keck Medicine of USC during your hospital stay. Your care team has determined you would benefit from additional medical care at home (post-acute care), such as a visiting nurse or physical therapist.

It is your right as a patient to choose your home health provider. Choosing a post-acute care provider can feel overwhelming. We want you to know that Keck Medicine of USC works closely with select Home Health Agencies in our Post-Acute Care Collaborative (PACC). These Home Health Agencies were chosen because they met certain quality and clinical criteria. We also work together on shared goals related to improving quality, communication and patient experience.

## WHAT ARE HOME HEALTH SERVICES?

Once you're ready to leave the hospital, you have different choices for your care. It's important to know about these options so you and your care team can decide what's best for you.

Home health care provides skilled, short-term services in-home. These services are typically ordered by a doctor to help with recovery following an inpatient hospital stay, rehabilitation, or a stay at a facility providing skilled nursing care. In general, the goal of home health care is to help you get better, regain your independence, and be as self-sufficient as you can.

Home health services are provided by registered nurses, physical therapists, occupational therapists, home health aides and social workers — all of whom are focused on providing the right level of care that you need.

## Questions?

**For more information, talk with a member of your health care team.**

**Providers participate in the Keck Medicine of USC PACC on a voluntary basis with no financial incentives for either party.**

You are not required to select a provider from the Keck Medicine of USC PACC. A list of all Medicare Certified organizations in your geographic area of choice, including providers not in the Keck Medicine PACC, is provided to you.

CMS quality ratings are part of our process in selecting the organizations on this list. When a PACC partner's star rating changes, our team works closely with the partner to create a detailed performance improvement plan. You can find the most recent CMS quality data for all home health agencies online at:

[www.medicare.gov/care-compare](http://www.medicare.gov/care-compare)



Please be aware that some insurance companies have contracts with specific providers, suppliers, and facilities, which may affect the post-acute provider or service you can use.

If you choose a post-acute provider or service that is not covered under your insurance plan or not participating in Medicare, you may be responsible for the cost of care.

If you are enrolled in a managed care organization, you should check whether your chosen provider is covered by your insurance plan before you pick them.

### PACC MEMBER AGENCIES

#### Kern County

Optimal Home Health (661) 410-4000

#### Los Angeles County

Americare Home Health (818) 881-0005

Assisted Home Health Care (213) 381-8310

First Smile Home Health Care (818) 951-1565

GrandCare Home Health Services (866) 554-2447

Happy Home Health Services (626) 254-9999

Onoria Home Health (909) 626-2859

Partners Home Health Care Inc (626) 387-9650

Pegasus Home Health Care (818) 551-1932

Verdugo Hills Home Care Inc (818) 542-6600

#### Orange County

Americare Home Health (818) 881-0005

GrandCare Home Health Services (866) 554-2447

Onoria Home Health (909) 626-2859

#### Riverside County

Americare Home Health (818) 881-0005

Onoria Home Health (909) 626-2859

#### Santa Barbara County

Assisted Home Health Care (213) 381-8310

#### San Bernardino County

Americare Home Health (818) 881-0005

Assisted Home Health Care (213) 381-8310

GrandCare Home Health Services (866) 554-2447

Onoria Home Health (909) 626-2859

#### Ventura County

Americare Home Health (818) 881-0005

Assisted Home Health Care (213) 381-8310

GrandCare Home Health Services\* (866) 554-2447

Onoria Home Health (909) 626-2859

Pegasus Home Health Care (818) 551-1932

#### Pharmacy Infusion: All Southern California Counties

Option Care Health (800) 430-7457

Premier Infusion & Healthcare Services (866) 365-2525

\* serving most of Ventura County