

## Amounts Generally Billed Calculation

Keck Medicine of USC provides financial assistance to patients meeting the eligibility criteria outlined in the Financial Assistance Policy. After the patient's account(s) is reduced by the financial assistance adjustment based on policy, the patient is responsible for the remainder of his or her outstanding patient account which shall be no more than amounts generally billed (AGB) to individuals who have Medicare fee for service and private health insurers for emergency and other medically necessary care. AGB does not apply to KSOM (Keck School of Medicine), USC Care or any other independent physician. The method for determining AGB is set forth in the Financial Assistance Policy. The Prospective Method is used to determine AGB. Patients or members of the public may obtain this summary document at no charge by contacting the Patient Financial Services office:

- Keck Hospital of USC: 855-532-5729
- Norris Cancer Hospital: 855-532-5729
- Verdugo Hills Hospital: 855-532-5729

Amounts Generally Billed is based on the billing and coding process Keck Medicine of USC uses for Medicare fee-for-service for emergency or medically necessary services. Total expected payment from Medicare will be divided by total expected billed charges for such claims, and that number will be subtracted from 1 to calculate the AGB percentage.

**AGB % for IP (Inpatient) = Medicare IP Payments / Medicare IP Total Charges**

**AGB % for OP (Outpatient) = Medicare OP Payments / Medicare OP Total Charges**

Hospital: Keck Hospital of USC  
Amounts Generally Billed: IP 18.90%  
Amounts Generally Billed: OP 13.61%  
Effective: January 1, 2025

Hospital: Norris Cancer Hospital  
Amounts Generally Billed: IP 21.69%  
Amounts Generally Billed: OP 14.84%  
Effective: January 1, 2025

Hospital: Verdugo Hills Hospital  
Amounts Generally Billed: IP 15.25%  
Amounts Generally Billed: OP 8.38%  
Effective: January 1, 2025