

Visitor Safety Policy

The Visitor Safety Policy for Keck and USC Norris hospitals and outpatient clinics on the USC Health Sciences Campus details practices to maximize the safety of all who enter our hospitals and clinics.

as of 5/7/21



For the safety of our patients, families and staff, visitors must:

- Be in good health and undergo temperature and symptom screening when entering the building.
- Practice frequent hand hygiene when entering/exiting the building or patient room, and as needed.
- Wear a medical mask (provided) at all times when in the building and in the patient room.
- Maintain 6 feet of physical distance from others in all areas including the patient's room.
- Stay in the patient's room while in the unit.
- Visitors are not permitted to eat in the patient's room or lobby because this would require unmasking.
- Any visitors who are willing or unable to follow these guidelines will be asked to leave the premises.

This visitation policy does not allow additional family, friends or other visitors to wait in the lobby or cafeteria. The number of visitors should be as few as possible to maintain a safe environment for our patients. Virtual visits are preferred, using apps such as FaceTime, Google Duo, Zoom or Microsoft Teams. Patient Experience can facilitate iPads for these visits if needed. Please call Patient Experience at (323) 442-9516 (M-F 8:30 am - 5 pm).

All patients being admitted to an inpatient area will receive a COVID test. Visitors are not allowed in patient care areas until a negative result has been received for the patient under investigation or suspect. All approved visitors must pass a health screening and temperature check upon arrival. Any approved visitor who has or has had close contact with a person known to have COVID-19 will not be allowed to visit at this time. This limitation includes households that have known COVID-19 positive family members.

Please note that we are requiring all patients and visitors, regardless of COVID-19 positive or negative status, vaccine status, or previous COVID-19 Positive status, to wear a mask at all times within our facilities and in our patient rooms. This mandate applies to clinic locations and inpatient units. When a patient is admitted to one of our facilities, even after testing negative for COVID-19, we will require them to wear a mask while clinical staff are present in their room.

INPATIENT AREAS: Virtual visitation is available and encouraged.

Patient Populations	Visitors	Hours/Duration	Notes
All patients (excluding patients with COVID-19) for Keck and USC Norris Hospitals	2 visitors, 1 at a time.	8 am - 8 pm each day	2 healthy visitors can visit per day, only 1 visitor can visit patient at a time due to space limitations in the room.
Patients with moderate to severe physical, mental health, cognitive impairments (chronic or newly acquired), or if patient is under 18 years of age	1	24 hours/day (must meet criteria confirmed by care team)	Overnight stay approval for this group is made on an individualized need and decided by Social Work and Nursing. Approved overnight or prolonged visitation will require a negative COVID-19 test.
End of life care — A physician must determine if the patient is very close to death or if a decision to withdraw care has been made	2	May visit at any time (facilitated by nurse lead, RN manager or CAS with the family)	2 visitors may visit at the same time. In addition, a family clergy member may visit 24 hours/day. No overnight stay.
Keck Hospital & USC Norris Pre/Post-op	No visitors		No visitation due to physical space limitations.

OUTPATIENT AREAS Please note: Clinics may increase visitor restrictions to ensure patient and provider safety.

Patient Populations	Visitors	Hours/Duration	Notes
Outpatient clinics	1*		* 1 visitor permitted if absolutely necessary to assist in the care process.
Same day surgery	0*		* 1 visitor permitted if absolutely necessary to assist in the care process.
Treatment/Infusion Centers	No visitors		No visitation due to physical space limitations.
Evaluation and Treatment Centers	No visitors		No visitation due to physical space limitations. One visitor is permitted if patient has moderate to severe physical, mental health or cognitive impairments (chronic or newly acquired).

Visitor Safety Policy: COVID-19 Positive



Supporting and promoting meaningful visitations for families of patients with COVID-19

as of 5/7/21

To facilitate a safe visit (including for end-of-life care), please be aware of the following requirements:

- Visitors will be informed of the risk of exposure to COVID-19 and that visiting the patient will put them at a higher risk of acquisition.
- Guidance will be provided to the family on how to appropriately don (put on)/doff (take off) PPE (personal protective equipment) to prevent exposure.
 - PPE includes procedural mask, gown, gloves and face shield.
- Visitors will remain in the patient's room and unit until visitation has concluded.
- No visitors will be allowed in the room for aerosolizing procedures. This includes:
 - **CPR** — No visitors are allowed in the room if CPR is anticipated or being performed, including for 1.5 hours after.
 - **Extubation** — Visitors may enter the room while the patient is intubated if the ventilator circuit is closed with droplet/contact PPE. However, if extubation is recommended for withdrawal of care, the visitor will need to leave the patient room and can return after 1.5 hours.

Patient Populations	Visitors	Hours/Duration	Notes
COVID-19 Positive Patients or patients under investigation (PUI)	No visitors		Virtual visit is recommended.
COVID-19 at end-of-life care <i>A physician must determine if the patient is very close to death or if a decision to withdraw care has been made.</i>	2	One visit per 12-hour nursing shift for 15-30 minutes per visit. Time of visit will be facilitated by Nurse Lead, RN, manager or CAS with the family.	One visitor at a time in the patient room. Family is encouraged to have visitation outside patient room. Visitation in patient room for 15-30 minutes.
Covid-19 Positive Patients with prolonged stay	1	Visit is coordinated with care team and can be up to 60 minutes	1 visitor a week arranged with care team.

When visitation is complete

When leaving the room, visitors will be instructed how to doff (take off) PPE correctly and complete hand hygiene. Visitors must don (put on) a clean procedural mask and immediately exit the hospital.